



Dec 4, 2013

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To whom it may concern:

In November of 2013 Mr. Oliver Bruenner led several full day and half-day training sessions as part of our move to a new SAP system. He covered a variety of topics within Marketing and Sales and Maintenance and Engineering.

Many of the attendees had very limited exposure to the new system prior to this training. I heard from many of the participants that they were very satisfied with the level of training and felt confident about their ability to work effectively in the new environment.

Mr. Bruenner kept the classes interesting and moved at a reasonable pace while accommodating the needs of a diverse range of experience among the participants. I would certainly recommend Mr. Bruenner as a trainer.

Sincerely,

A handwritten signature in black ink that reads 'Shera Gregory'.

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