



December 17, 2013

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To whom it may concern:

In December 2013, Mr. Oliver Brünner led several full day and half-day training sessions as part of our move to a new SAP system. He covered a variety of topics including basic “tips & tricks” of using and maneuvering within SAP, the Supply Chain Cockpit for Production Execution and the Supply Chain Cockpit for Material Movement.

Many of the attendees had very limited exposure to the new system prior to this training. Afterwards, the participants expressed satisfaction with the training and its impact on their ability to work in the new SAP environment.

Mr. Brünner has a pleasant personality that immediately made everyone feel comfortable asking questions. He kept the classes interesting and moved at a reasonable pace while accommodating the needs of a diverse range of experience among the participants. He engaged all participants and encouraged questions.

I would definitely recommend Mr. Brünner as an SAP trainer and hope to have him back in the future for some advance training.

Sincerely,

Evonik Goldschmidt Corporation

A handwritten signature in cursive script that reads 'Debra Bergerhouse'.

Debra Bergerhouse
Capacity Manager
Consumer Specialties

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