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MAPAL, INC.
Precision Cutting Tools

To whom it may concern

Bruenner-Training

Mapal is an International Company with its Headquarters in Aalen Germany. As part of its Information technology strategy SAP was introduced to the USA Operation in 2002. The installation was complete and users trained.

In 2004 our operations in the USA were re-organized and additional training was required.

We were advised that training would commence early January 2005 and our trainer would be Mr Oliver Bruenner from Bruenner-Training.

The training requirement were challenging as we had users with different levels of experience. Mr Bruenner arranged the three weeks of training and helped us organize the program in order to make the best use of his time.

The training was excellent. Mr Bruenner was able to make the training both interesting and pleasurable. His ability to adjust to different levels of experience was masterful. He certainly understands the full capabilities of SAP and how best to apply its power.

Without hesitation I would recommend Mr Bruenner to any organization wishing to make the absolute best use of their SAP system.

Yours Sincerely,

A handwritten signature in blue ink that reads "Andrew Tanner".

Andrew Tanner
CEO Mapal Inc.